

THE VRS, IT REALLY VERY WORTH FOR ME...I CAN SEE FACE'S EXPRESSION WHEN I CALL, SO I KNOW OTHER LINE, THEY ARE ON FRIENDLY TONE, OR MAD TONE, SO I KNOW THEIR VOICE TONE..ALSO GREAT FOR DEAF PEOPLE WHO HAVE ARTIRISTIS HANDS, THEY CANT TYPING, OR THEY CANT SPELL GOOD ENGLISH, DONT UNDERSTAND THE ENGLISH ON TTY. FACE TO FACE IS MORE EASIER FOR DEAF PEOPLE, THEY UNDERSTAND CLEAR BY FACE TO FACE THAN TTY. THE VIDEO RELAY OPRS ALWAYS ASK US MAKE SURE WE UNDERSTAND WHAT GOING ON, OUR CONVERSATIONS..TTY IS "FLAT" CONVERSATION, WE DONT KNOW HOW OTHER LINE WE CALL THEIR ATTITUDE, VOICE TONE...THIS VRS REALLY VERY PRECIOUS TO ME. I REALLY VERY FOND OF THOSE VIDEO RELAY OPERATORS, THEIR FACE EXPRESSIONS MORE IMPORTANT TO DEAF PEOPLE. I CANT LIVE WITHOUT VRS..PLS DONT STOP IT..WE WANT TO HAVE VRS ON. THANKS..REBA SPIDLE